



## PAKISTAN ELECTRIC POWER COMPANY

O/o Director General (Information Systems)  
PEPCO Computer Centre  
406-WAPDA House,  
Shahrah-e-Quaid-e-Azam, Lahore-54000  
Date:17-02-2010

No.IS/G-224/PTCL/1303-04

### MEMORANDUM

(The Internet Facility)

As a result of persuasive negotiation, M/s PTCL has agreed to provide the internet facility, EVO Wireless @ 2 mbps Broad Band services, unlimited access, with no up-front charges (exempting initial charges of Rs. 4000) and at 50% discounted rate i.e. Rs. 1000/- per month only instead of Rs.2000, to WAPDA/PEPCO and allied companies active and retired employees.

Key Features of EVO services are;

- Enhanced 3G network technologies for faster downloads and browsing in 14 big cities.
- Mobility/ Portability: Internet on the go - whenever and wherever
- High speed internet experience of all sorts
- Simplicity: Faster deployment, easy to move
- Provides superior Value and Quality of service through Reliable, Secure, High-availability network
- PTCL will treat all such customer as "PREFFERED Customers"
- Supported OS: Windows 2000 / XP / Vista/Mac OS.

#### **How to Apply**

- Apply on prescribed form (Service Order Form) available on PEPCO/WAPDA Websites ([www.pepco.gov.pk](http://www.pepco.gov.pk) and [www.wapda.gov.pk](http://www.wapda.gov.pk))
- Documents required are (1) CNIC copy, (2) Department ID card/Pension book Copy, (3) PTCL Paid bill copy (On which monthly billing will be done)

#### **NOTE:**

- Billing of EVO will directly be sent to user's home on PTCL bill (who ever opt for this service)
- The contract period is minimum of 12 months after free trial period of 7 days for checking services.
- The device will be sent through courier for employees of out of Lahore on their home address and collected in person for employees of Lahore from Customer Service center Garden Town, Lahore
- PTCL Land line is required for Billing.
- No liability on part of PEPCO what so ever.
- The device will remain the PTCL property, if lost/stolen user has to pay the amount for reactivation
- For complaint/support please coordinate on
  - 1218
  - 0300 9496039 Mr. Hammad Asim.
  - 0333 4571671 Mr. Khuram Shahzad.

  
(ATTA UR REHMAN)  
DG (IS)

Copies to:

1. Director (PR) PEPCO, with the request to publish in Khabarnama.
2. Dy. Director (GIS), PEPCO 433 WAPDA House Lahore, to float at website.

Copy also forwarded to M/s PTCL



## Service Order Form (eVDO)

|  |              |
|--|--------------|
| 1. NIC / Passport No.  |              |
| 2. Title (Mr., Mrs., Ms.)  |              |
| 3. Customer Name   |              |
| 4. Occupation/Designation  |              |
| 5. Preferred Contact (Mobile Phone)  |              |
| 6. Email   |              |
| 7. Complete Address  |              |
| 8. Postal Code   |              |
| 9. Billing Telephone PTCL (Must provide)   |              |
| 10. Department Name and address  |              |
| 11. Employee Card/Pension book number No.  |              |
| 12. Home Phone No.   |              |
| 13. Package  | <b>PEPCO</b> |
| 14. Quantity   |              |
| Undertaking; I certify that above information is correct and agree to that billing of EVO, as applied above may be charged to the above mentioned telephone No. at Sr.9. All condition mentioned in memorandum No. IS/G-224/PTCL/1303-04dated 17-02-2010 are acceptable to me. |              |

Applicant Signature

To be filled by PTCL:

|  |  |
|--|--|
| 15. Order Date                           |  |
| 16. Activation Date                      |  |
| 17. MDN (comma separated if more than 1) |  |

Form to be Submitted to:-

PTCL Customer Service Center,  
26-A, Civic Center, Barket Market,  
Newgarden Town, Lahore

Attention:- Mr. Muhammad Attaullah

Services available in cities: Islamabad, Jhelum, Faisalabad, Gujrat, Sialkot, Gujranwala, Lahore, Multan, Sukkur, Hyderabad, Karachi, Quetta, Mirpur and Murree.